

Aircraft Noise Action Group: Newcastle Airport

Impact survey: February 2023

Summary:

In the period from 22/07/22 to 23/01/23, 47 people completed the survey form on ANAG's website (<https://www.aircraftnoiseaction.com/survey-1>). Most of these were completed shortly after the form went live on the website and ANAG has not promoted it since its go-live date so the response rate since then has been slow. So, for now, the sample size is small. It is also clearly not representative of the wider population since it is a self-selected cohort coming via a website that's geared to complaining about the Airport's activities. We would expect opinion to be weighted very much in favour of the Airport if the wider population not affected by noise also responded.

Most respondents live to the West of the Airport and a large majority of all respondents is affected by aircraft **after take off** when they are most likely to be fully loaded and are climbing to gain height. A similarly large majority thinks that the Airport is a **bad or a poor neighbour** and that the Airport has **a lot of impact on climate change** and the environment. A small but significant percentage had not used the Airport for a long time but the rest are spread more or less evenly among those who fly more than once a year or fly about once a year and those who fly every so often. A significant majority also thinks that the Airport **handles noise complaints badly**.

It's clear from the data so far that most of those who did respond are **not happy** with the Airport on a number of fronts.

Numbers:

Item	Responses
Location	<ul style="list-style-type: none"> • West: 72% • East: 15% • Somewhere else: 13%
Distance from the Airport	<ul style="list-style-type: none"> • 3-5 miles: 62% • 5-10 miles: 17% • Less than 3 miles: 17% • More than 10 miles: 4%
Use of the Airport	<ul style="list-style-type: none"> • Every so often but not every year: 30% • A long time ago: 26% • About once a year: 23% • More than once a year: 21%

Good neighbour rating	<ul style="list-style-type: none"> • Bad: 53% • Poor: 34% • Neither good nor bad: 6% • Quite good: 4%
Effect of noise	<ul style="list-style-type: none"> • After take off: 81% • Before landing: 13% • Taking off: 6%
Impact on climate change & the environment	<ul style="list-style-type: none"> • A lot: 77% • Some: 21% • Don't know: 2%
Complaint handling:	<ul style="list-style-type: none"> • Unsatisfactory: 64% • Never complained: 28% • Satisfactory: 4% • No response to a complaint: 4%